What Every Member of the Trade Community Should Know About:

The ABC's of Prior Disclosure



An Informed Compliance Publication

Revised May 2001

NOTICE:

This publication is intended to provide guidance and information to the trade community. It reflects the Customs Service's position on or interpretation of the applicable laws or regulations as of the date of publication, which is shown on the front cover. It does not in any way replace or supersede those laws or regulations. Only the latest official version of the laws or regulations is authoritative.

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PREFACE

On December 8, 1993, Title VI of the North American Free Trade Agreement Implementation Act (Pub. L. 103-182, 107 Stat. 2057), also known as the Customs Modernization or "Mod" Act, became effective. These provisions amended many sections of the Tariff Act of 1930 and related laws.

Two new concepts that emerge from the Mod Act are "informed compliance" and "shared responsibility," which are premised on the idea that in order to maximize voluntary compliance with Customs laws and regulations, the trade community needs to be clearly and completely informed of its legal obligations. Accordingly, the Mod Act imposes a greater obligation on Customs to provide the public with improved information concerning the trade community's rights and responsibilities under the Customs and related laws. In addition, both the trade and Customs share responsibility for carrying out these requirements. For example, under Section 484 of the Tariff Act as amended (19 U.S.C. §1484), the importer of record is responsible for using reasonable care to enter, classify and determine the value of imported merchandise and to provide any other information necessary to enable Customs to properly assess duties, collect accurate statistics, and determine whether other applicable legal requirements, if any, have been met. The Customs Service is then responsible for fixing the final classification and value of the merchandise. An importer of record's failure to exercise reasonable care could delay release of the merchandise and, in some cases, could result in the imposition of penalties.

The Office of Regulations and Rulings has been given a major role in meeting Customs informed compliance responsibilities. In order to provide information to the public, Customs has issued a series of informed compliance publications, and videos, on new or revised Customs requirements, regulations or procedures, and a variety of classification and valuation issues.

The International Trade Compliance Division of the Office of Regulations and Rulings has prepared this publication on *The ABC's of Prior Disclosure* as part of a series of informed compliance publications advising the public of Customs regulations and procedures. We sincerely hope that this material, together with seminars and increased access to Customs rulings, will help the trade community to improve, as smoothly as possible, voluntary compliance with Customs laws.

The material in this publication is provided for general information purposes only. Because many complicated factors can be involved in customs issues, an importer may wish to obtain a ruling under Customs Regulations, 19 CFR Part 177, or to obtain advice from an expert who specializes in customs matters, for example, a licensed customs broker, attorney or consultant. Reliance solely on the information in this pamphlet may not be considered reasonable care.

Comments and suggestions are welcomed and should be addressed to the Assistant Commissioner at the Office of Regulations and Rulings, U.S. Customs Service, 1300 Pennsylvania Avenue, NW, Washington, D.C. 20229.

Stuart P. Seidel, Assistant Commissioner Office of Regulations and Rulings (This page intentionally left blank)

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The "ABC's" Of Prior Disclosure Pursuant to 19 U.S.C. §1592 (Section 592, Tariff Act of 1930, as amended)

Introduction

The following information is provided by the Customs Service to help you understand the "basics" of prior disclosure. Simply put, this provision of law provides reduced penalties to parties who advise Customs of noncompliance with import laws and regulations - before Customs discovers and notifies the party of the noncompliance. In some cases, the penalty may be reduced to zero! Valid prior disclosures can save you time and money, but all parties (including Customs) must be aware of prior disclosure rules, and "play by the rules" in order to realize the benefits of this provision of law. The official policy of the Customs Service is to encourage the submission of valid prior disclosures!

It is important to remember that this publication only involves prior disclosures submitted pursuant to 19 U.S.C. §1592.

We've followed up the "who, what, why, where, when and how" segments with a list of **FAQ'S** (frequently asked questions) involving prior disclosure. In addition, for those parties who have decided to submit a prior disclosure, there's a **checklist** following the **FAQ's** that may be helpful in completing the submission of the disclosure. Lastly, we've provided a copy of the **Customs Regulations** (19 CFR 162.74) governing prior disclosure for your information.

WHO may submit a prior disclosure to Customs?

Answer: **ANY** party involved in the business of importing into the United States. This includes, but is not limited to, importers, accounts, Customs brokers, exporters, shippers, foreign suppliers/ manufacturers, etc.

WHAT is a "prior disclosure?"

Answer: A <u>valid</u> prior disclosure reveals the circumstances of a violation of 19 U.S.C. §1592. This section of law permits Customs to assess monetary penalties against parties who make material false statements, acts or omissions in connection with their importations - the material false statements, acts or omissions must result from the parties' negligence, gross negligence or fraudulent conduct. Some typical examples of such violations include undervaluation, misdescription of merchandise, overvaluation, antidumping/countervailing duty order evasion or improper country of origin declarations or markings.

This same section of law (19 U.S.C. §1592) also provides for "prior disclosure" (19 U.S.C. §1592(c)(4)). Parties are not required to make a prior disclosure. They ELECT to submit the disclosure. If a party elects to make a <u>complete</u> "disclosure" of such a violation - <u>before or without knowledge</u> of a formal Custom investigation of the violation - the party receives reduced penalties... and the penalty is "zero" if the importations involve unliquidated (i.e., "open") Customs entries and no fraud is involved. If the entries are liquidated (i.e., "closed or finalized") and no fraud is involved, the penalty is the interest on the loss of duties. If a fraudulent violation is disclosed, the penalty is reduced from the normal assessment of the domestic value of the goods to 1 times the duty loss - or if the violation involves no duty loss - the penalty is reduced to 10 per cent of the dutiable value of the merchandise.

Of course, in all cases involving liquidated entries and duty loss violations, you must tender this duty loss to Customs (see "WHEN" below regarding the timing of this tender). Customs will notify you later about the validity of your disclosure.

The specific rules governing the prior disclosure provision are set forth in the Customs Regulations at 19 CFR 162.74. These regulatory provisions are provided below for your information. By following these rules carefully, you can avoid common mistakes if you elect to submit a prior disclosure.

WHY should I elect to make a "prior disclosure?"

Answer: The obvious reason to submit the prior disclosure is the benefit of reduced penalties. In some cases, parties have saved millions of dollars in potential penalties by submitting valid prior disclosures... but there are other benefits which often accrue to the disclosing party. By conducting periodic "self-assessment" of your importing activities and availing yourself of this provision of law may permit you to detect and correct errors, as well as ensure future compliance with Customs laws and regulations. Additional time and money savings often materialize in the form of reduced legal expenses and/or the elimination of lengthy Customs penalty proceedings. Of course, the Government benefits as well - by eliminating or reducing expenditures of valuable investigative resources and manpower.

WHEN should I submit a prior disclosure to Customs?

Answer: This involves a judgment call that depends on your particular circumstances. As a general rule, if you can identify the specific import transactions which violate 19 USC 1592, and you wish to submit a prior disclosure, you should do so as soon as possible. Certain factors may exist which will influence your decision... obviously, if Customs already has contacted you regarding the violation, you may decide to forego disclosure (but see FAQ's below concerning the availability in such cases for extraordinary relief!). Another factor which may influence your decision to submit the

disclosure could be that you have not yet assembled all the correct information involving the transactions which are in violation of 19 USC 1592. In this case, the Customs regulations afford you 30 days to assemble this information and you can ask for extensions of time to assemble this information.

Customs officers frequently are asked about the appropriate time to submit duties that are due involving the disclosed violation. Customs regulations spell out that you should submit any duty loss involving liquidated entries covered by your disclosure at the time you submit the disclosure... but if you are not sure of the duty loss, you may wish to wait until Customs notifies you of its calculation. If you choose this latter option, you must pay the amount stated by Customs within 30 days of Customs notification. We note that the Regulations do provide for limited Customs Headquarters Review of local Customs duty loss calculations, but Parties who qualify for this limited review still must deposit the loss determined by local Customs to obtain such review.

WHERE do I submit a prior disclosure?

Answer: You may submit a prior disclosure to any Customs officer at the port of entry where the disclosed violation occurred. If violations occurred at a number of ports, you should list all of the concerned ports in the disclosure and, although not required, it is a good idea to submit a copy of the disclosure to Customs officers at <u>each</u> of the concerned ports. By doing this, Customs will be able to consolidate handling the multiport disclosure at a single port.

HOW does Customs decide if the prior disclosure I submit is valid?

Answer: The first thing Customs does is make sure that you have disclosed the circumstances of the violation in accordance with the regulations (see 19 CFR 162.74(b) below). You must make sure that you are following the regulation's requirements to make a complete disclosure of the violation. Once Customs decides that you have disclosed the circumstances of the violation, the agency then checks to see that no open formal Customs investigation of the disclosed violation exists and verifies the accuracy of the information you submitted. If no open formal investigation exists, or Customs determines you have no knowledge of an open investigation, Customs will notify you that your disclosure is valid - assuming, of course, that the information you provided is verified as accurate. If upon a thorough review of the facts relating to the prior disclosure, Customs determines that there was no violation of 19 U.S.C. §1592, it is Customs policy to refund the duties on liquidated entries tendered with the prior disclosure.

FAQ'S (Frequently Asked Questions)

1. Who in Customs decides whether my prior disclosure is valid?

Answer: The Fines, Penalties and Forfeitures Officer responsible for the port of entry where the admitted violation took place will decide whether the prior disclosure is valid (see 19 CFR 162.74(a)(2)).

2. I've never been contacted by a Customs officer regarding the violation I wish to disclose. Does that mean I qualify for prior disclosure benefits if I fully disclose the circumstances of the violation and tender any duty loss associated with the violation?

Answer: Ordinarily in such cases where there has been no Customs contact, you will receive prior disclosure benefits - but you should realize that Customs may have commenced a formal investigation of what you wish to disclose <u>before</u> you have submitted the disclosure. In all cases, before submitting the disclosure, you should review 19 CFR 162.74 to assure yourself that none of the events listed there has taken place. These events can give rise to a presumption that you had knowledge of the commencement of a formal Customs investigation. The law is rather specific here - the disclosing party has the burden of demonstrating lack of knowledge of a commenced formal investigation!

3. I have reviewed my import transactions and have discovered a mistake on my entry documents relating to the value of the merchandise. Although the value I reported was too low, I haven't been contacted by Customs and know that this was not an intentional error. Should I submit a prior disclosure?

Answer: Probably so. You have to decide whether your false statement as to the value occurred through negligent, grossly negligent or fraudulent conduct. If you submit the disclosure and Customs determines that no violation took place, there are no penalty consequences under 19 USC §1592 - and therefore, no record of the disclosure is made. On the other hand, if you submit the disclosure and Customs determines that a 19 USC §1592 violation did occur, you will be granted disclosure treatment for that violation - assuming of course that you fully disclosed the circumstances before or without knowledge of the commencement of a formal investigation of what was disclosed, and tendered any loss of duties on liquidated entries.

4. How do I fully "disclose the circumstances" of a violation?

Answer: Just follow the requirements set forth below in 19 CFR 162.74(b). These four rather straightforward requirements involve the "specifics" of the import transactions involved (e.g., merchandise, violation details, Customs entries involved, etc.) and the correct information which should have been provided to Customs.

5. I've discovered certain undeclared importation costs which Customs may consider dutiable. Do the prior disclosure rules permit me to obtain a Customs decision or review on the dutiability issue before I submit the disclosure or tender any duties which might be due?

Answer: First, it's important to remember that the importer is responsible for the truth and accuracy of the information submitted to Customs - including all dutiable elements of the transaction. If you have determined that required costs have not been reported to Customs, we recommend that you consider submitting the prior disclosure. You will be notified by Customs whether any duty tender you submitted was insufficient - and given an opportunity to increase your tender to the amount requested by Customs. In cases where Customs determines the duty loss exceeds \$100,000, you may be eligible for a Customs Headquarters review of the duty calculation prior to the decision on the validity of the disclosure, but such appeals require the deposit of the disputed amount, are limited in scope, and the Headquarters decision is final. In all other cases, if Customs denies the validity of the disclosure because you failed to tender the correct loss of duties (i.e., failed to acknowledge the dutiability of certain costs), you will be able to challenge such determinations if a subsequent penalty proceeding occurs.

6. Must I submit my disclosure in writing?

Answer: No - but it certainly is recommended that you do so. By submitting the disclosure in writing, you avoid some obvious problems - the scope and details of the disclosure are "on paper" and the credibility of conversations does not become an issue. Also, although you may make an oral disclosure, it must be followed up in writing within 10 days of your oral communication to a Customs officer. The problems associated with "oral disclosures" become glaring in those cases involving hundreds of import transactions - particularly where different types of merchandise are involved!

7. How far back in time should I go in reviewing my transactions and deciding the scope of my prior disclosure?

Answer: This is a very common problem with disclosures. First and foremost, it is essential to remember that <u>you</u> determine the scope of the disclosure. For example, if you make a valid disclosure of 2000 violations and Customs, during its disclosure verification proceedings discovers violations in 1999, you only get disclosure treatment for the 2000 violations. A good rule of thumb to follow in defining the scope of your disclosure is to cover those violations not barred by the statute of limitations - i.e., five years from the date of discovery for fraud, and five years from the date of occurrence for those violations involving gross negligence or negligence violations. It should also be remembered that the "scope" issue affects Customs as well - for example, if Customs has an open investigation involving alleged false country of origin covering only your 2001 widget imports, you may be able to obtain disclosure treatment for violations you disclose which occurred before 2001!

8. What is a "formal investigation" and how does it affect prior disclosure?

Answer: The law provides that when any Customs officer has reason to believe that a possibility of a violation of 19 U.S.C. §1592 has taken place, and the Customs officer records such belief in writing, a formal investigation has commenced (see 19 CFR 162.74(g) below for complete definition). If you submit a clearly labeled prior disclosure and Customs later denies disclosure treatment on the basis that Customs had commenced a formal investigation of what you disclosed, Customs is required to provide you with notice of the written commencement in a subsequent penalty proceeding. Remember however, that if you can demonstrate that you had no knowledge of the commencement at the time of your disclosure, you may still be afforded disclosure benefits (see 19 CFR 162.74(i) below).

9. I know that Customs has commenced a formal investigation of my 2000 imports involving undeclared royalties I paid my supplier. May I get disclosure benefits if I disclose merchandise misdescription involving the same shipments?

Answer: Yes, provided Customs investigation only related to the royalty violations, and you fully disclose the circumstances of the violations involving misdescription (including tendering any loss of duties). Put another way - You may obtain disclosure benefits for additional violations not covered by the scope of Customs investigation.

10. If I submit a valid prior disclosure of a violation of 19 U.S.C. §1592, can I be criminally prosecuted based on the information I disclose?

Answer: If you submit a disclosure containing information which gives Customs reason to believe that a criminal violation has occurred, Customs legally is obligated to refer that information to the appropriate U.S. Attorney's office. The U.S. Attorney's office then is responsible for making a decision whether to prosecute the alleged criminal violation. Generally speaking, in Customs experience, a validly disclosed violation rarely is prosecuted - it should be reiterated however, that the U.S. Attorney's Office makes the decision on prosecution.

11. I have been notified that a Customs Compliance Assessment Team ("CAT") will be conducting a review of my 2001 widget importations in 18 months. What should I do before the team arrives?

Answer: It is recommended that you utilize this 18 month period to conduct a self-assessment of your importations. By doing so, if you discover potential violations of 19 U.S.C. §1592, you may obtain prior disclosure benefits if you fully disclose the circumstances of the violations before the CAT team arrives.

12. Doesn't the fact that Customs may commence a formal investigation of a potential violation - and possibly preclude prior disclosure "chill" or inhibit a free and frank exchange of information between importers and Customs officials?

Answer: There is no simple answer to this question. On the one hand, Customs is a law enforcement agency and is required to follow the law when it has reason to believe that a violation has occurred. On the other hand, Customs encourages facilitation of lawful international commerce. Striking a balance between these objectives requires both Customs and the trade to exercise "shared responsibilities" (one of the principal tenets of the Customs Modernization Act). For example, an importer is responsible for using "reasonable care" with respect to its importations.

If you're an importer and have used reasonable care with regard to your imports, you shouldn't feel constrained to discuss your importations with Customs - the importer who uses reasonable care is not culpable - and therefore does not violate 19 U.S.C. §1592. Such is often the case where, for example, a Customs import specialist, inspector or auditor merely asks you details about your merchandise. The questions alone do not constitute a "commenced investigation." Of course, it is true that if you provide information to the Customs officer which would cause that officer to believe you have committed a violation of 19 U.S.C. §1592 (i.e., that you did not act with "reasonable care") the officer may, in fact commence a formal investigation.

An important point to remember about prior disclosure is that it is rooted in fairness - to both the Government and the trade community. For example, if a party submits a valid prior disclosure, the party receives the significantly reduced penalty benefits the law provides. On the other hand, where there is no prior disclosure and Customs discovers the violation (and the violator has knowledge of a commenced investigation) disclosure treatment is not afforded the violator. This is another reason why Customs has adopted a policy which "encourages" the submission of valid prior disclosures.

13. How am I notified by Customs that my prior disclosure is valid?

Answer: Customs will notify you by means of a 19 U.S.C. §1592 prepenalty notice and set forth the reduced penalty treatment in its notice. The notice will provide instructions regarding payment of any reduced penalty, and also serves as the Customs record of the disclosed violation.

14. Should I make a prior disclosure of my Customs violations if I know that such violations are under formal Customs investigation?

Answer: Again, this is a judgment call that you must make based on your particular circumstances. Some parties choose to disclose circumstances of the violations in cases where they have knowledge of the commencement of a formal investigation of such violations in order to obtain "extraordinary relief" in subsequent Customs 19 U.S.C. §1592 penalty proceedings. In such cases, by providing the details of the violation to Customs and by exhibiting extraordinary cooperation, the party may obtain "mitigation" in the form of significantly reduced penalties - even though they do not qualify for prior disclosure treatment! In some cases, the mitigation may be close to the amount

afforded a party who makes a valid prior disclosure. Further details regarding such extraordinary relief may be found in Appendix B to Part 171 of the Customs Regulations.

Prior Disclosure Checklist (19 U.S.C. §1592)

The following checklist may prove helpful to you if you have made the decision to submit a prior disclosure to Customs. Answering all of the questions below may assist you in completing your prior disclosure submission.

- 1. Is your prior disclosure addressed to the Commissioner of Customs and does your submission indicate your name, address and telephone number? (Note: Although addressed to the Commissioner, the submission must list all of the concerned ports of entry.)
- 2. Have you identified the class or kind of merchandise involved in the disclosed violation?
- 3. Have you identified the importation included in the disclosure by Customs entry number, or by indicating each concerned Customs port of entry and the approximate dates of entry? (Reminder: The disclosing party defines the "scope" of the prior disclosure.)
- 4. Have you provided the specific material false statements, omissions or acts involved in the disclosed violation and how and when they occurred?
- 5. Have you provided the true and accurate information or data which should have been provided in the entry? (NOTE: In this regard, remember to specify that you will provide any unknown information or data within 30 days of your initial disclosure if it is not available at the time of your initial disclosure you can also ask the concerned Fines, Penalties and Forfeitures Officer for extensions of this 30 day period.)
- 6. Have you calculated any loss of duty involving liquidated entries covered by the prior disclosure? (NOTE: This amount includes all duties, taxes and user fees.) And, if so, have you prepared a check in the amount of the duty loss made payable to the U.S. Customs Service to submit along with your prior disclosure? If not, be prepared to deposit the amount of lost duties within 30 days of Customs notification of its calculation.
- 7. Have you identified all of the Customs ports where the disclosed violations occurred? (Remember that the submission must list all the concerned ports of entry.)
- 8. If you are mailing the prior disclosure, have you considered sending it registered or return receipt requested so that the time of disclosure is the date of mailing? (Reminder: Failure to mail the disclosure in this manner will mean that the time of the disclosure will be considered the date of receipt by Customs.)

Customs Regulations on Prior Disclosure

(As published in the Code of Federal Regulations, April 1, 2000)

Sec. 162.74 Prior disclosure.

- (a) In general--(1) A prior disclosure is made if the person concerned discloses the circumstances of a violation (as defined in paragraph (b) of this section) of 19 U.S.C. 1592 or 19 U.S.C. 1593a, either orally or in writing to a Customs officer before, or without knowledge of, the commencement of a formal investigation of that violation, and makes a tender of any actual loss of duties, taxes and fees or actual loss of revenue in accordance with paragraph (c) of this section. A Customs officer who receives such a tender in connection with a prior disclosure shall ensure that the tender is deposited with the concerned local Customs entry officer
- (2) A person shall be accorded the full benefits of prior disclosure treatment if that person provides information orally or in writing to Customs with respect to a violation of 19 U.S.C. 1592 or 19 U.S.C. 1593a if the concerned Fines, Penalties, and Forfeitures Officer is satisfied the information was provided before, or without knowledge of, the commencement of a formal investigation, and the information provided includes substantially the information specified in paragraph (b) of this section. In the case of an oral disclosure, the disclosing party shall confirm the oral disclosure by providing a written record of the information conveyed to Customs in the oral disclosure to the concerned Fines, Penalties, and Forfeitures Officer within 10 days of the date of the oral disclosure. The concerned Fines, Penalties and Forfeiture Officer may, upon request of the disclosing party which establishes a showing of good cause, waive the oral disclosure written confirmation requirement. Failure to provide the written confirmation of the oral disclosure or obtain a waiver of the requirement may result in denial of the oral prior disclosure.
- (b) Disclosure of the circumstances of a violation. The term "discloses the circumstances of a violation" means the act of providing to Customs a statement orally or in writing that:
 - (1) Identifies the class or kind of merchandise involved in the violation;
- (2) Identifies the importation or drawback claim included in the disclosure by entry number, drawback claim number, or by indicating each concerned Customs port of entry and the approximate dates of entry or dates of drawback claims;
- (3) Specifies the material false statements, omissions or acts including an explanation as to how and when they occurred: and
- (4) Sets forth, to the best of the disclosing party's knowledge, the true and accurate information or data that should have been provided in the entry or drawback claim documents, and states that the disclosing
- party will provide any information or data unknown at the time of disclosure within 30 days of the initial disclosure date. Extensions of the 30-day period may be requested by the disclosing party from the concerned Fines, Penalties, and Forfeitures Officer to enable the party to obtain the information or data.
- (c) Tender of actual loss of duties, taxes and fees or actual loss of revenue. A person who discloses the circumstances of the violation shall tender any actual loss of duties, taxes and fees or actual loss of revenue. The disclosing party may choose to make the tender either at the time of the claimed prior disclosure, or within 30 days after Customs notifies the person in writing of Customs calculation of the actual loss of duties, taxes and fees or actual loss of revenue. The Fines, Penalties, and Forfeitures Officer may extend the 30-day period if there is good cause to do so. The disclosing party may request that the basis for determining Customs asserted actual loss of duties, taxes or fees be reviewed by Headquarters, provided that the actual loss of duties, taxes or fees demanded by Customs exceeds \$100,000 and is deposited with Customs, more than 1 year remains under the statute of limitations involving the shipments covered by the claimed disclosure, and the disclosing party has complied with all other prior disclosure regulatory provisions. A grant of review is within the discretion of Customs Headquarters in consultation with the appropriate field office, and such Headquarters review shall be limited to determining issues of correct tariff classification,

correct rate of duty, elements of dutiable value, and correct application of any special rules (GSP, CBI, HTS 9802, etc.). The concerned Fines, Penalties, and Forfeitures Officer shall forward appropriate review requests to the Chief, Penalties Branch, Customs Headquarters, Office of Regulations and Rulings. After Headquarters renders its decision, the concerned Fines, Penalties, and Forfeitures Officer will be notified and the concerned Customs port will recalculate the loss, if necessary, and notify the disclosing party of any actual loss of duties, taxes or fees increases. Any increases must be deposited within 30 days, unless the local Customs office authorizes a longer period. Any reductions of the Customs calculated actual loss of duties, or and fees shall be refunded to the disclosing party. Such Headquarters review decisions are final and not subject to appeal. Further, disclosing parties requesting and obtaining such a review waive their right to contest either administratively or judicially the actual loss of duties, taxes and fees or actual loss of revenue finally calculated by Customs under this procedure. Failure to tender the actual loss of duties, taxes and fees or actual loss of revenue finally calculated by Customs of revenue finally calculated by Customs shall result in denial of the prior disclosure.

- (d) Effective time and date of prior disclosure--(1) If the documents that provide the disclosing information are sent by registered or certified mail, return-receipt requested, and are received by Customs, the disclosure shall be deemed to have been made at the time of mailing.
- (2) If the documents are sent by other methods, including in-person delivery, the disclosure shall be deemed to have been made at the time of receipt by Customs. If the documents are delivered in person, the person delivering the documents will, upon request, be furnished a receipt from Customs stating the time and date of receipt.
- (3) The provision of information that is not in writing but that qualifies for prior disclosure treatment pursuant to paragraph (a)(2) of this section shall be deemed to have occurred at the time that Customs was provided with information that substantially complies with the requirements set forth in paragraph (b) of this section.
- (e) Addressing and filing prior disclosure--(1) A written prior disclosure should be addressed to the Commissioner of Customs, have conspicuously printed on the face of the envelope the words "prior disclosure," and be presented to a Customs officer at the Customs port of entry of the disclosed violation.
- (2) In the case of a prior disclosure involving violations at multiple ports of entry, the disclosing party may orally disclose or provide copies of the disclosure to all concerned Fines, Penalties, and Forfeitures Officers. In accordance with internal Customs procedures, the officers will then seek consolidation of the disposition and handling of the disclosure. In the event that the claimed "multi-port" disclosure is made to a Customs officer other than the concerned Fines, Penalties, and Forfeitures Officer, the disclosing party must identify all ports involved to enable the concerned Customs officer to refer the disclosure to the concerned Fines, Penalties, and Forfeitures Officer for consolidation of the proceedings.
- (f) Verification of disclosure. Upon receipt of a prior disclosure, the Customs officer shall notify Customs Office of Investigations of the disclosure. In the event the claimed prior disclosure is made to a Customs officer other than the concerned Fines, Penalties, and Forfeitures Officer, it is incumbent upon the Customs officer to provide a copy of the disclosure to the concerned Fines, Penalties, and Forfeitures Officer. The disclosing party may request, in the oral or written prior disclosure, that the concerned Fines, Penalties, and Forfeitures Officer request that the Office of Investigations withhold the initiation of disclosure verification proceedings until after the party has provided the information or data within the time limits specified in paragraph (b)(4) of this section. It is within the discretion of the concerned Fines, Penalties and Forfeitures Officer to grant or deny such requests.
- (g) Commencement of a formal investigation. A formal investigation of a violation is considered to be commenced with regard to the disclosing party on the date recorded in writing by the Customs Service as the date on which facts and circumstances were discovered or information was received that caused the Customs Service to believe that a possibility of a violation existed. In the event that a party affirmatively asserts a prior disclosure (i.e., identified or labeled as a prior disclosure) and is denied prior disclosure treatment on the basis that Customs had commenced a formal investigation of the disclosed violation, and Customs initiates a penalty action against the disclosing party involving the

disclosed violation, a copy of a "writing" evidencing the commencement of a formal investigation of the disclosed violation shall be attached to any required prepenalty notice issued to the disclosing party pursuant to 19 U.S.C. 1592 or 19 U.S.C. 1593a.

- (h) Scope of the disclosure and expansion of a formal investigation. A formal investigation is deemed to have commenced as to additional violations not included or specified by the disclosing party in the party's original prior disclosure on the date recorded in writing by the Customs Service as the date on which facts and circumstances were discovered or information was received that caused the Customs Service to believe that a possibility of such additional violations existed. Additional violations not disclosed or covered within the scope of the party's prior disclosure that are discovered by Customs as a result of an investigation and/or verification of the prior disclosure shall not be entitled to treatment under the prior disclosure provisions.
- (i) Knowledge of the commencement of a formal investigation—(1) A disclosing party who claims lack of knowledge of the commencement of a formal investigation has the burden to prove that lack of knowledge. A person shall be presumed to have had knowledge of the commencement of a formal investigation of a violation if before the claimed prior disclosure of the violation a formal investigation has been commenced and:
- (i) Customs, having reasonable cause to believe that there has been a violation of 19 U.S.C. 1592 or 19 U.S.C. 1593a, so informed the person of the type of or circumstances of the disclosed violation; or
- (ii) A Customs Special Agent, having properly identified himself or herself and the nature of his or her inquiry, had, either orally or in writing, made an inquiry of the person concerning the type of or circumstances of the disclosed violation; or
- (iii) A Customs Special Agent, having properly identified himself or herself and the nature of his or her inquiry, requested specific books and/or records of the person relating to the disclosed violation; or
- (iv) Customs issues a prepenalty or penalty notice to the disclosing party pursuant to 19 U.S.C. 1592 or 19 U.S.C. 1593a relating to the type of or circumstances of the disclosed violation; or
 - (v) The merchandise that is the subject of the disclosure was seized; or
- (vi) In the case of violations involving merchandise accompanying persons entering the United States or commercial merchandise inspected in connection with entry, the person has received oral or written notification of Customs finding of a violation.
- (2) The presumption of knowledge may be rebutted by evidence that, notwithstanding the foregoing notice, inquiry or request, the person did not have knowledge that an investigation had commenced with respect to the disclosed information.

[T.D. 98-49, 63 FR 29131, May 28, 1998; 63 FR 35798, July 1, 1998; T.D. 99-27, 64 FR 13676, Mar. 22, 1999; T.D. 99-64, 64 FR 43267, Aug. 10, 1999; T.D. 00-5, 65 FR 3809, Jan. 25, 2000]

Additional Information

The U. S. Customs Service's home page on the Internet's World Wide Web, provides the trade community with current, relevant information regarding Customs operations and items of special interest. The site posts information -- which includes proposed regulations, news releases, Customs publications and notices, etc. -- that can be searched, read on-line, printed or downloaded to your personal computer. The web site was established as a trade-friendly mechanism to assist the importing and exporting community. The web site contains the most current electronic versions of, or links to:

- Customs Regulations and statutes
- Federal Register and public information notices
- The Customs Bulletin and Decisions
- Binding Rulings
- Publications including-
 - Importing Into the U.S.
 - other Informed Compliance Publications in the "What Every Member of the Trade Community Should Know About:..." series
 - Customs Valuation Encyclopedia
- Video Tape availability and ordering information
- Information for small businesses

The web site links to the home pages of many other agencies whose importing or exporting regulations Customs helps to enforce. The web site also links to the Customs Electronic Bulletin Board (CEBB), an older electronic system on which Customs notices and drafts were posted. Since December 1999, the CEBB has been only accessible through the web site. Finally, Customs web site contains a wealth of information of interest to a broader public than the trade community -- to international travelers, for example.

The Customs Service's web address is http://www.customs.gov.

The information provided in this publication is for general information purposes only. Recognizing that many complicated factors may be involved in customs issues, an importer may wish to obtain a ruling under Customs Regulations, 19 CFR Part 177, or obtain advice from an expert (such as a licensed customs broker, attorney or consultant) who specializes in Customs matters. Reliance solely on the general information in this pamphlet may not be considered reasonable care.

Additional information may also be obtained from Customs ports of entry. Please consult your telephone directory for a Customs office near you. The listing will usually be found under U.S. Government, Treasury Department.

"Your Comments are Important"

The Small Business and Regulatory Enforcement Ombudsman and 10 regional Fairness Boards were established to receive comments from small businesses about federal agency enforcement activities and rate each agency's responsiveness to small business. If you wish to comment on the enforcement actions of U.S. Customs, call 1-888-REG-FAIR (1-888-734-3247).



U.S. Customs Service Washington, D.C. 20229

Please visit the U.S. Customs Service Web Site at http://www.customs.gov
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1(800) BE ALERT